



EXTRAORDINARY JEWELLERY FOR UNCOMMON PEOPLE

Remodelling work carried out and created or (hereafter referred to as item/s) ordered through Debra Fallowfield Jewellery LTD (hereafter referred to as the Seller) are subject to the following conditions:

1: All removal, resetting and reusing of the customers previous gems is **entirely at the customers own risk** .In the unlikely event of damage occurring during any of these procedures Debra Fallowfield Jewellery LTD will not be held responsible on any counts.

2: In the event damage does occur the customer will still be required to pay for any work that has already been completed on the item.

3: Whilst workmanship is covered for 12 months after completion on the item ,setting of any previous customers gems are not\* (*regarding breakages, fall outs, chips or general wear and tear* ).

4: Only invoices of work involved can be given upon completion. Should a valuation be needed an independent valuation through an accredited agent can be supplied on request. An independent valuation takes approximately two weeks and currently costs \$120.00 over and above any given quotes.

5: Debra Fallowfield Jewellery LTD will not be held responsible for any loss or theft of the customers items whilst held in their possession .

6: Should the customer decide not to commence with the job , the customer has **6 months** to retrieve their old jewellery ,after the 6 months Debra Fallowfield LTD has the right to dispose of the items however they deem fit.

*\* It is the customers responsibility to contact Debra Fallowfield Jeweller LTD to arrange for the return of their items at their own cost .*

Date: \_\_\_\_\_

Signed: \_\_\_\_\_

Is a valuation needed?: yes no (please circle one)